

*Solutions Manual for Lippincott
Textbook for Nursing Assistants 6th
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Suggested Answers for Stop and Think! Scenarios, Chapter 1, The Health Care System

Suggested Answers for Stop and Think! Scenario

The students could include the following:

- Health care delivery has moved from the home environment to central locations such as offices, clinics, hospitals, and care facilities; individuals providing care are professionals who are required to complete specific higher education requirements and must seek certification or licensure before interacting with the public as a health care professional.
- The physicians knew their patients better and had more time to spend with them; the family remained as caregivers; decreased costs; many used the barter system as payment.
- Many individuals providing care were not trained; lack of proper sanitation techniques resulted in more infections and spread of disease (Black plague, cholera, influenza, etc.) especially in the "hospitals" of those days. Individuals without family members to help with their care had to depend on friends, were often forgotten and neglected, and died due to lack of care.
- Facilities can be centrally located to allow for more individuals to receive care and treatment; increased technology and equipment are expensive, a central location enables its availability to more individuals to occur; improved education has resulted in better care and improved results of care; certification or licensure requirements before delivering care as a health care professional help ensure the competency of the individual; improved sanitation and hygiene have prevented infections; surgery, pharmaceuticals, and technology have improved the outcomes and increased the life span and quality of life. Numerous laws are now in place to protect individuals and establish requirements for operation of facilities.

Suggested Answers for Stop and Think! Scenario

- Increased costs have made many choices unavailable to those in poverty;; lack of and increased cost of insurance and health care; some rural areas lack the facilities that provide more advanced care, individuals have to travel long distances for care, which can result in separation from family and support structure if an individual requires specialized treatment (i.e., a burn unit, a pediatric cancer hospital, a NICU, etc.).

Suggested Answers to Assignments, Chapter 1, The Health Care System

Written Assignments	Learning Objective(s)
Students complete Chapter 1 of <i>Lippincott Workbook for Nursing Assistants</i> .	1, 6
Assignment #2. Students' responses should include: • Provide holistic care for people who are unable to care for themselves • Provide a permanent or temporary home for people unable to remain in their own homes	2



Group Assignments	Learning Objective(s)
Assignment #1. The American Health Care Act of 2017 discussion should include these features: • Repeals all taxes, penalties, and fees previously charged • Reduces medical spending • Dependents can stay on their parent's plan until age 26 • Bans denying coverage for pre-existing conditions • The limits on Health Savings Accounts were raised	6
Assignment #2. Guide the students to discuss: • Care that was provided before OBRA took effect • Changes that occurred after OBRA was enacted • Fears and anxieties related to entering a long-term care facility • Losses that take place when leaving home behind • Fear of chronic illness and disability • Loss of independence • Cost of long-term care • How long-term care is paid for • How assets are affected	1, 4, 5, 6

Clinical Assignments	Learning Objective(s)
Assignment #1. Options for health care organization visits or speakers might include: • Hospital • Hospice • Long-term care facility • Assisted-living facility • Cerebral palsy care center • Mental health facility • Dementia care facility or specialty unit • Clinic • Rehabilitation center • Home health agency	2
Assignment #2. All survey results are available for the public to read. Lead the discussion toward the following possibilities for nursing assistant's role regarding the findings: 1. Doing something unsafe 2. Poor communications 3. Not following directions 4. Not performing tasks or skills as taught	

Clinical Assignments	Learning Objective(s)
Assignment #3. Division directors could include: • Director of nursing • Director of ancillary services • Director of business • Director of facility services • The chain of command for the nursing assistant is: • CNA to • LPN/LVN/RN to • Charge nurse to • Shift supervisor to • Director of nursing to • Administrator to • Board of Trustees	3

Web Assignment	Learning Objective(s)
Assignment #1. Examples of websites where students can find information: 5. http://www.hospitallink.com to find hospitals in their area 6. to search Medicare and Medicaid-certified nursing homes and view the quality of care provided to patients 7. http://www.hospicedirectory.org/ to find hospices	2

Suggested Answers to Discussion Topics, Chapter 1, The Health Care System

Suggested Answers for Topics for Discussion	Learning Objectives
1a. Students' answers should include the following: - Mr. Williams needs rehabilitation to achieve his maximum level of function and independence. He may be able to go home afterward, or he may require a long-term care facility if he cannot care for himself independently. - He may go to a rehabilitation unit that is part of a long-term care facility. 1b. Students' answers should include the following: - Because of Mr. Williams's stay in the hospital and in the facility, he will be discharged to will be paid by Medicare, the nursing assistant is responsible for documenting care given in a certain way. - In the long-term care setting, the nursing assistant provides the care and documentation necessary for completion of the Minimum Data Set (MDS) report. - Accurate documentation of the degree of skilled care that Mr. Williams requires will assist in determining Medicare reimbursement.	2, 6
2a. Students' responses should include the following:	3, 6



Suggested Answers for Topics for Discussion	Learning Objectives
• Maintenance staff cares for the facility and equipment. • Housekeeping staff keeps the facility clean. • Lab workers perform studies and write reports. • Pharmacy supplies medications. • Physician does the surgery. • Dietician provides meals. • X-ray people take x-rays and write reports. • Social services prepare the patient for discharge. • Nurses and nursing assistants provide patient care. 2b. Students' responses should include the following: • Mr. Foster may have private insurance or group insurance. The insurance company pays for health care according to the individual policy. • If he were 65 years old or older, Medicare would cover his hospital bill. • If he has a low income and is not eligible for Medicare, Medicaid might cover his bill. • If he does not have private insurance, group insurance, Medicare, or Medicaid, then he would be responsible for the payment of the hospital bill.	

Suggested Answers for Topics for Discussion	Learning Objectives
3a. Students' response should include the following: • Mrs. Johnson's daughter should be assured that the facility is accredited by the Joint Commission evaluated regularly by the U.S. Department of Health and Human Services. This agency is responsible for ensuring that the facility provides care that meets established standards for safety and quality.	4, 5

Answers to Questions in the Workbook, Chapter 1, The Health Care System

Activity A TRUE OR FALSE

- 1. F.** During the 18th, 19th, and early part of the 20th centuries, health care delivery in the United States focused mainly on the HOME AND FAMILY.
- 2. F.** A holistic approach focuses on taking care of the PHYSICAL AND EMOTIONAL needs of a person.

Activity B MULTIPLE CHOICE

- 1. c.** To train people in the field of health care
- 2. c.** A person who receives the services of a hospital
- 3. b.** Because the long-term care facility becomes the person's home, either temporarily or permanently

Activity C FILL IN THE BLANKS

- 1.** A patient who stays in a hospital for one or more nights receives inpatient care.
- 2.** A patient with cancer who returns to the hospital every day for a period of time to receive radiation therapy would be receiving outpatient care.

Activity D CHOOSE THE RIGHT ANSWER

- 1. c**

Activity E MATCHING

- 1. e**
- 2. d**
- 3. b**

4. c

5. a

Activity F MATCHING

1. b

2. c

3. a

Activity G MATCHING

1. c

2. d

3. a

4. b

Activity H SHORT ANSWER

A facility that does not regain compliance status may face serious penalties, such as:

Loss of accreditation status

Substantial fines

An inability to qualify for Medicare or Medicaid payments

An admission ban

Closure

Activity I MATCHING

1. c

2. d

3. a

4. b

Activity J CROSSWORD

Down

1. Medicare
2. Holistic
3. Medicaid

Across

1. Mission
2. Resident
3. Client

M	I	S	S	I	O	N	P	L
E	Q	A	Z	W	S	X	C	G
D	E	C	D	F	P	B	L	R
I	P	L	H	H	A	H	I	J
C	K	L	O	I	T	U	E	K
A	W	B	L	K	I	Q	N	L
R	E	S	I	D	E	N	T	V
E	U	H	S	Q	N	D	Y	X
W	K	M	T	S	T	F	H	M
E	Q	A	I	F	A	M	N	A

R	W	Y	C	L	I	E	N	T
T	B	T	F	U	H	D	U	Q
Y	I	J	N	K	M	I	J	W
U	X	D	W	Q	A	C	M	F
I	U	H	B	T	F	A	C	S
O	K	M	I	J	N	I	B	A
P	Q	A	X	D	W	D	X	Y

Assignments, Chapter 1, The Health Care System

Written Assignments	Learning Objective(s)
Assignment #1. Complete Chapter 1 of <i>Lippincott Workbook for Nursing Assistants</i> .	1–6
Assignment #2. In a short paragraph, describe the primary purpose or mission of a long-term care facility.	2

Group Assignments	Learning Objective(s)
Assignment #1. Bring in news articles concerning the American Health Care Act of 2017. Discuss the features of this bill and how it might affect you and your family.	6
Assignment #2. Share comments you may have heard from older adults, such as your own grandparents or parents, related to their concerns about having to eventually live in a long-term care facility. • If these comments are negative, are they related to a reputation for poor care that many facilities of this type gained before OBRA regulations? • Are there comments related directly to how this type of care would be paid for or afforded by the person's family?	1, 4, 5, 6

Clinical Assignments	Learning Objective(s)
Assignment #1. As a group, visit different kinds of health care organizations in the area or listen to guest speakers from the different types of health care organizations. • Discuss the services provided by each type of health care organization.	2
Assignment #2. • Obtain, read, and discuss the written report of the latest survey conducted by a government or private oversight agency at your clinical site. • Discuss the role nursing assistants may have had regarding the findings.	4, 5
Assignment #3. • Identify the division directors or managers and their responsibilities at your clinical site. • Discuss the chain of command for the nursing assistant.	3

Web Assignment	Learning Objective(s)
Search the Internet to find the number of hospitals, subacute care units (skilled nursing units), long-term care facilities (nursing homes), assisted-living facilities, home health care agencies, and hospice organizations in your area.	2

Discussion Topics, Chapter 1, The Health Care System

Topics for Discussion	Learning Objectives
1. Mr. Williams is a 75-year-old widower who lives alone. He is now disabled because of a recent stroke and needs a lot of assistance with personal care. • What type of care facility would be the most appropriate for Mr. Williams to be discharged to, and why? • As his nursing assistant, what must you do to ensure that his care is paid for by Medicare?	2, 6
2. Mr. Foster is admitted to the hospital for surgery. During his stay, he is the primary focus of the health care team's efforts. • Identify members of the health care team that may have worked with Mr. Foster during his stay and what services they provided. • Discuss some ways in which Mr. Foster's hospital bill might be paid.	3, 6
3. The health care provider has recommended Mrs. Johnston be transferred to a long-term care facility. Her daughter is very concerned about the care her mother will receive at the new facility. a. Discuss ways that you can assure her that the care will be safe and meets established standards.	4, 5

